

APPENDIX 3

2008/09 CORPORATE PLAN PERFORMANCE

The 2008/09 Corporate Plan identified how the Council will face up to the major challenges. These challenges are being addressed through Corporate Objectives and service priorities. The service priorities for the 2008/09 period, as identified in the Corporate Plan, are set out below: -

CORPORATE PLAN	
Corporate Objective	Key Service Priorities
Work in partnership to manage growth to benefit everyone in South Cambridgeshire now and in the future.	<ul style="list-style-type: none"> • Delivering and managing growth • Securing a sustainable future for council housing • Waste and recycling • Tackling climate change • Affordable Homes (Additional Priority)
Delivering high quality services that represent best value and are accessible to all our community.	<ul style="list-style-type: none"> • Improved service delivery • Improved customer satisfaction • Develop equalities practice
Enhance quality of life and build a sustainable South Cambridgeshire where everyone is proud to live and work.	<ul style="list-style-type: none"> • Enhance citizen engagement • Develop the role of scrutiny • Promote economic development

This appendix, which is an automatically generated CorVu report, uses 'traffic light faces' to identify estimated end-of-year performance against measures for each of the above key service priorities

Traffic Light Face Category	Definition of Category
(Green) Smiley face	Performance on target to be achieved by the year end
(Amber) Neutral face	Performance currently below target but could still be achieved by the year-end or where slightly missing the target is considered acceptable.
(Red) Sad face	A strategic and important target, which is unlikely to be achieved.